



OSPEDALE GIOVANNI XXIII

Private Medical Centre S.S.N. accredited

MEDICAL SERVICES CHARTER

AS INSTRUCTED BY THE COUNCIL OF MINISTERS ON 27/01/94

According to the Prime Ministerial Decree from 19/05/95

AND TO THE GUIDELINES OF THE MINISTRY OF HEALTH N°2/95

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Medical Director
Dr. Ugo Coli



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1) PREMISE

The **SERVICE CHARTER**, prepared in execution and according to the procedures provided for by the law, is a tool made available to all citizens, users of the healthcare facility, to illustrate its structural and functional characteristics in advance, so as to allow them to concretely exercise their right to freely choose their place of care.

The presentation of the Presidio Ospedaliero Giovanni XXII, however, also counts as a tool to verify and check the correspondence between the services offered and the really provided ones in accordance with the principle of transparency that characterizes the management of Private Healthcare.

For more than a year now the hospital has identified suitable measures to prevent or minimize the spread of the Sars-CoV2 virus within the facility.

Dedicated protocols and procedures, the monitoring and regulation of the accesses, the observance of prevention and protection measures, as well as the observance of hygiene measures, have guaranteed the hospital the status of "COVID Free".

The Veneto Region, with Council resolution no. 1041 of 28th July 2020, renewed our Institutional Accreditation.

This means that our services, both inpatient and outpatient, are provided in agreement with the National Health Service, with the exception of the enforcement of the rules on the participation of citizens in the health expenditure (the so-called ticket) for outpatient services within the budget provided by the Ulss 2 of reference.

This is done in implementation of the principle of free choice of the citizen about the place of care. The P.O. Giovanni XXIII also provides services in private practice (with charges borne by the assisted) for which a special price list is applied.

The aim pursued by the Presidio Ospedaliero Giovanni XXIII is to provide an exhaustive tool to help citizens orient themselves in the healthcare offer, therefore including the organization of the hospital, while also recalling rights and duties in health matters. The professionals employed in the facility are committed to working in a dynamic, synergistic, and competitive way, thus guaranteeing rapid responses.

Another goal is to continuously train staff: in fact, the company believes that training is the fundamental pillar that allows employees and freelancers to work well.

All therapies and their methods of access are listed within the service charter, thus keeping quality promotion initiatives on an ongoing basis.

Health promotion is guaranteed thanks to optimal quality standards.

The purpose of the Service Charter is to promote information, protection, and conscious participation, as well as to allow users and family members to participate to the process of improvement of the quality of all services offered by the Giovanni XXIII hospital through various forms of communication.

Posted to the bulletin boards at the entrance and in every Operating Unit/Service you will find the Company Policy.

2) SAFE HOSPITAL

Our mission is to operate in the healthcare branch by always putting the patient at the center. Patient who must be considered in his complexity, as the bearer of expectations that must be met in the utmost humanization, through the application of health techniques that must be appropriate to the treatment of his disease.

The Presidio Giovanni XXIII arranges and implements operating procedures so as to be a safe place for its workers and patients. It promotes a culture of safety by encouraging responsible behavior and developing awareness of risk management skills..

CONTROL OF HEALTHCARE-RELATED INFECTIONS COMMITTEE

Prevention and control of healthcare-related infections is one of our main goals.

The tasks of the CIO established in 2012 are to define policies and measures to prevent and control infections related to care practices, to verify compliance with health and hygiene guidelines and to support doctors and nurses in actions aimed at battling and preventing the spread of pathogens.

TECHNICAL COMMISSION FOR MEDICAL DEVICES

Medical devices are taking on an important role among healthcare-related materials, thanks to new technologies that allow constant and consistent progress, guaranteeing doctors and patients new tools for diagnosis and treatment.

The Internal Technical Commission operates in accordance with criteria of effectiveness, documented innovation of the products, appropriateness of use and compliance with the company goals.

HOSPITAL THERAPEUTIC COMMISSION

The Therapeutic Commission develops strategies related to the evaluation, selection, and rational use of drugs within the hospital, according to logics of proven effectiveness, safety and cost-effectiveness.

Training employees on the correct use of medicines is also a priority for us.

PATIENT SAFETY MANAGEMENT - CLINICAL RISK MANAGEMENT COMMITTEE

Patient safety is one of the determining factors in the quality of care and is therefore one of the primary goals of the Presidio Ospedaliero Giovanni XXII.



The planning of effective interventions is closely linked to the knowledge of critical issues within the organization and individual limits, and requires a widespread culture that allows for the adoption of strategies and behaviors aiming at patient safety, in a perspective of overall improvement in the quality of care.

The Presidio Ospedaliero Giovanni XXIII is therefore constantly engaged in strengthening the skills of its professionals and in developing tools aimed at preventing potential adverse events, also through the direct involvement of the patients.

The Health Department has implemented a quality guarantee system designed to instill in all operators the knowledge and custom of the best clinical practice, of appropriateness, and performance monitoring.

The entire Hospital implements tools aimed at reducing clinical risk to support the quality of care. The Patient Safety Committee exercises its functions through the definition of activities targeting risk reduction, by proposing specific training interventions. Adverse events and near misses are examined collectively. To ensure patient safety, guidelines and operating protocols are drawn up. Finally, clinical audits are carried out and tools such as Root Cause Analysis and FMEA are used.

COMPANY TRAINING COMMITTEE

Il Presidio Giovanni XXIII è stato accreditato con AGENAS Regione Veneto Provider ECM con il N. 92.

La formazione del personale rappresenta per Il P.O Giovanni XXIII uno strumento strategico per l'aggiornamento e la crescita professionale.

Lo sviluppo di nuove competenze, il rafforzamento di quelle esistenti e il miglioramento dell'efficacia ed efficienza, rappresentano il perseguimento degli obiettivi aziendali e degli indirizzi regionali, strumenti per la diffusione e la condivisione di una cultura organizzativa orientata al miglioramento continuo della qualità.

Il PO Giovanni XXIII favorisce l'accesso alla formazione del personale e rivolge la propria offerta formativa sia alle professioni previste dal sistema di Educazione Continua in Medicina ("ECM") che agli altri professionisti presenti in azienda.

Il Comitato Scientifico ha l'obbligo di valutare annualmente il PFA. E' composto da membri della Direzione Sanitaria, Direzione Amministrativa, Servizio Infermieristico, Farmacia, Formazione Qualità e altri.

Il compito è quello di identificare gli interventi formativi a supporto delle aree strategiche dell'azienda, Governo clinico, Rischio Clinico, Infezioni Ospedaliere, Appropriatelyzza clinica, altro. Deve validare il PFA e verificare le ricadute aziendali.

PRINCIPLES THAT INSPIRE THE PRESIDIO OSPEDALIERO GIOVANNI XXIII

The hospital is committed to operating according to the following principles:

Honesty and fairness

All employees and collaborators of the Hospital are required to follow rules of conduct aimed at respecting the principles of honesty and mutual fairness in the course of their activities, in a spirit of collaboration and mutual loyalty.

Confidentiality and Privacy

In compliance with current legislation, in particular with Legislative Decree 196/03 and EU Reg. 679/2016, the Hospital is committed to guaranteeing confidentiality in the processing of patient data, with special attention to sensitive data. The implementation of specific procedures, to be applied in all areas of work, is designed to prevent the use of information and data outside institutional activity and outside the rules for their correct treatment. The Hospital also pays particular attention to data computerization.

Value of Human Capital

The Presidio Ospedaliero Giovanni XXIII believes in the value of its human resources, recognizing the high professionalism and humanity of its health and non-health workers, who represent the most precious capital at its disposal to fulfill its mission at the service of patients. For this reason,

the Hospital promotes continuous professional training and establishes with its collaborators a relationship inspired by the principles of mutual trust and the fulfillment of their respective contractual obligations, in full respect of the rights and duties of workers.

Impartiality and equal opportunities

The Presidio Ospedaliero Giovanni XXIII is committed to avoiding any discrimination based on age, sex, state of health, race, nationality, religious beliefs, opinions, and social condition of both its collaborators and its patients.

Compliance with the legislation on the administrative liability of Organizations

The P.O. Giovanni XXIII works to avoid situations in which its employees and collaborators are or may appear to be in conflict with Legislative Decree 231/2001 and, in general, strives to ensure compliance with the principles of impartiality and good performance of its administration..

RIGHTS AND OBLIGATIONS OF THE PATIENT

The P.O. Giovanni XXIII subscribes to the principles set out in the "European Charter of the Rights of the Sick".

1. Right to preventive measures: Everyone has the right to appropriate services to prevent diseases.
2. Right of access: Everyone has the right to access the health services that his or her state of health requires. Health services must guarantee equal access to everyone, without discrimination based on financial resources, place of residence, type of illness or time of access to the service.
3. Right to information: Everyone has the right to access all information concerning their state of health, health services and how to use them, as well as all the information that scientific research and technological innovation make available.
4. Right to consent: Everyone has the right to access all information that can enable them to actively participate in the decisions that affect their health. Such information is a prerequisite for any procedure and treatment, including participation in trials.
5. Right to free choice: Everyone has the right to choose freely between different health procedures and treatments based on adequate information.
6. Right to privacy and confidentiality: Everyone has the right to the confidentiality of personal information, including those concerning their state of health and possible diagnostic or therapeutic procedures, as well as the right to the protection of their privacy during the implementation of diagnostic tests, specialist visits and medical-surgical treatments in general.
7. Right to the respect of the patients' time: Everyone has the right to receive the necessary healthcare within a short and predetermined timeframe. This right applies at every stage of the treatment.
8. Right to the respect of quality standards: Everyone has the right to access high-quality health services, defined by precise standards and in compliance with them. The right to quality health services requires professionals to practice satisfactory levels of technical performance, comfort, and human relations.
9. Right to safety: Everyone has the right not to suffer harm resulting from the malfunctioning of health services or medical errors, and has the right to access health services and treatments that guarantee high safety standards.
10. Right to innovation: Everyone has the right to access innovative procedures, including diagnostic ones, in line with international standards and regardless of economic or financial considerations. Health facilities have a duty to promote and support research in the biomedical field.

11. Right to avoid unnecessary suffering and pain: Everyone has the right to avoid as much suffering as possible, at every stage of his or her illness.

12. Right to personalized treatment: Everyone has the right to diagnostic or therapeutic programs that are as suitable as possible to their personal needs. It is necessary to guarantee flexible therapeutic care.

13. Right to complaint: Everyone has the right to complain and to receive a response whenever they suffer damage.

14. Right to compensation: Everyone has the right to receive adequate compensation, within a reasonably short time, whenever they have suffered physical, moral or psychological harm caused by a medical treatment.

VISION

The Vision and wish of the P.O. is to be part of a system geared towards continuous improvement, towards appropriateness and quality of care, in order to meet the increasingly complex needs of citizens by making use of technological evolution and knowledge.

Furthermore, the whole organization is committed to:

- guaranteeing patients fairness, impartiality, continuity of care, right of choice and participation
- ensuring the best diagnosis, treatments and services required by the patients' conditions, in terms of appropriateness, timeliness, effectiveness, regularity and continuity
- improving the human relationship between users and healthcare professionals
- guaranteeing the best technological standards, trying to adapt them to the most recent scientific acquisitions
- arranging and keeping IT processes updated to support ongoing improvement
- offering the best hospitality and the best hotel service to patients
- improving management efficiency.

3) ORGANIZATIONAL MODEL D. LGS 231 AND CODE OF ETHICS

The PO Giovanni XXIII has implemented its corporate organizational model in accordance with the provisions of Legislative Decree 231/2001.

To better achieve its Mission, a Code of Ethics has been adopted to provide precise Behavioral Guidelines that allow to promote the company's culture, characterized by its distinctive values of integrity and responsibility. The Code of Ethics is an integral part of the Organizational Management Model art. 6 of Legislative Decree 231/2001.

4) HISTORY

The first Medical Centre was established between the two World Wars, around the 1930s.

It was initially housed in a Venetian villa, belonging to the family of the Counts Ninni, built around 1880.

During the First World War the building had housed a field hospital that had welcomed, among the hospitalized, the writer Ernest Hemingway.

In its first location inside the Villa, the Medical Centre was equipped with 20 beds and carried out medical and surgical activities.

In 1972, under the guidance of Dr. Antonio Calvani, it was transferred to a newly built facility, with

140 beds.

In 1984 it found its permanent home in the building that still houses it, with 170 accredited beds (129 of which accredited outside the Region) and including the following Divisions and Operating Units:

- Medical Division (General Medicine, Physical Medicine and Rehabilitation)
- Surgical Division (General Surgery, Vascular Surgery, Urology, Ophthalmology, Gynecology)
- Orthopedics and Traumatology O.U.
- Multidisciplinary Outpatient Services (Day Surgery)

The P.O. Giovanni XXIII is the only accredited private health facility for diagnosis, treatment and rehabilitation for a large catchment area between the Provinces of Treviso and Venice, located in the southern district of Ulss 2 Marca Trevigiana's territory.

5) LATEST EVOLUTION

Adapting to the evolving needs of the population in regards to health, aiming to complement public structures, the P.O. Giovanni XXIII has changed its configuration over time to reach the current one.

6) DESCRIPTION OF THE STRUCTURE

Location - access

The P.O. Giovanni XXIII is located in Monastier di Treviso in Via Giovanni XXIII, 7.

The monobloc made up of five floors above ground that houses hospitalization wards, outpatient services and management offices is easily identifiable by those who travel along the Provincial Road Monastier - Ponte di Piave. Even so, access is adequately signposted.

Parking is made easier by the large tree-lined parking lots in front of the Giovanni XXIII hospital and by two further spacious parking lots located at the back of the building, for users who must access the Rehabilitation services.

The P.O. Giovanni XXIII can also be reached by public transport, which stop in the same parking lots.

In particular, you can use the Roncade - Monastier - Meolo bus line in addition to the Treviso - San Donà di Piave bus line.

Offices, hospitalization wards and outpatient services can be accessed through a wide staircase, but this is not a problem for people with disabilities, since a ramp accessible to vehicles with the opportunity of parking in front of the entrance is also present. The entrance to the Rehabilitation Services and the Radiology Services is located on the ground floor at the back of the building.



Precise information on the route to be taken from different points of departure can be requested from the Reception Office – **Switchboard tel. 0422- 8961.**

THE FACILITY

MAIN BUILDING “MONOBLOC A”

WEST WING (with access from the back)	MONOBLOC	EAST WING
<p>GROUND FLOOR</p> <ul style="list-style-type: none"> - Physical Medicine and Rehabilitation Services - Diagnostic Imaging Services (CT, MRI, Bone Densitometry, Ultrasound) - ENT Audiometry Services - Pharmaceutical Storage 	<p>FIRST FLOOR</p> <ul style="list-style-type: none"> - Reception Office - Specialized Practices - Analysis Laboratory - Catholic Chapel <p>SECOND FLOOR</p> <ul style="list-style-type: none"> - Surgical Division (General Surgery, Vascular Surgery, Urology, Ophthalmology) - Multidisciplinary Outpatient Surgery - Blue Operating Group - Post-operative Intensive Care Unit <p>THIRD FLOOR</p> <ul style="list-style-type: none"> - O.U. Orthopedics 3rd floor <p>FOURTH FLOOR</p> <ul style="list-style-type: none"> - O.U. Orthopedics 4th floor 	<p>MEZZANINE</p> <ul style="list-style-type: none"> - Administrative Department - Chief Medical Officer’s Office <ul style="list-style-type: none"> - Technical Office - Gastroenterology and Digestive Endoscopy Services <ul style="list-style-type: none"> - Medical Care Office - Cafè – Newsagent’s

BUILDING “PAVILLON B”

WEST WING GROUND FLOOR	EAST WING GROUND FLOOR
<ul style="list-style-type: none"> - Cardiology with Electrocardiography and Echocardiography Department <ul style="list-style-type: none"> - Sports Medicine - Vascular Diseases Department <p>FIRST FLOOR</p> <ul style="list-style-type: none"> - Outpatient Surgery <p>SECOND FLOOR</p> <ul style="list-style-type: none"> - Sterilization Central - Deputy Medical Officer’s Office - Healthcare Professions Directorate - Training and Quality Office/ Training Room <ul style="list-style-type: none"> - Human Resources Office - Public Relations Office 	<ul style="list-style-type: none"> - Dental Clinic - Outpatient clinic - Pre-operative examinations - Specialized Practices - Surgical Practices <ul style="list-style-type: none"> - Mortuary <p>FIRST FLOOR</p> <ul style="list-style-type: none"> - Operating Rooms “Dr. A. Calvani” <p>SECOND FLOOR</p> <ul style="list-style-type: none"> - Medical / Rehabilitation Department (U.O. General Medicine)

As already said, the modern building of P.O. Giovanni XXIII consists of five floors above ground that house:

The hospital rooms are equipped with 3, 2 or 1 beds.
Rooms for tenants available (to be charged to the patient).
All rooms are air-conditioned, with en-suite toilet with shower and television.
The waiting rooms are equipped with a television.

Between 2017 and 2018, renovation and expansion works were carried out involving the General Medicine Unit - with the creation of a new department - and the Sterilization Central, updated with state-of-the-art technology for the reconditioning of devices and reusable materials.
In 2022 the new pharmaceutical storage was built.

7) INFORMATION ON THE STRUCTURE AND SERVICES PROVIDED

7.1 TYPE OF SERVICES PROVIDED AND ACCESS METHODS: URGENT ADMISSION

It represents the exception, as the Giovanni XXIII hospital's activity is of election, which means it targets conditions for which the diagnostic therapeutic treatments can be scheduled beforehand. Nevertheless, urgent admission within the branches represented can be arranged upon evaluation of the doctor on call or the specialist.

ORDINARY ADMISSION

It represents the most common method of access to hospitalization. It must be requested by the general practitioner ("family doctor") who shall also fill in the access form, according to the indications of the specialist.

Special agreements with the Ulss 2 Marca Trevigiana provide for the admission of patients to the General Medicine and Orthopedics O.U. directly from the Emergency Rooms of the Treviso and Oderzo Hospital.

For ordinary admissions, the patient shall arrive at the hospital on the scheduled day before 8 a.m., usually on an empty stomach, with:

- admission request by the general practitioner (binding for hospitalizations in the NHS)
- admission form filled in by the general practitioner
- Italian healthcare card (if available) Identity Card
- personal belongings according to the expected duration of their hospitalization



- any medical report or document acquired prior to admission
- the day before admission the user shall come to our dedicated clinic for a COVID molecular swab test.

As pre-hospitalization, the tests and examinations required to assess eligibility for the scheduled surgical procedures will be carried out.

It is important to promptly communicate any impediments to hospitalization before the scheduled date to the Reception Office, so as for us to be able to use the now free bed for other patients on the waiting list.

It is possible, upon request, to enjoy a differentiated hotel treatment (private hospital room with air conditioning, bathroom with shower, minibar, television, telephone).

Rates and payment conditions are available at the Admissions Office - Reception. When booking the procedure, the user will be given a reminder containing the list of documents necessary for the admission. Other directions regarding the hospitalization can be provided by the Pre-operative Examinations Division.

In regime di pre-ricovero, vengono effettuati gli esami e le visite richieste per l'idoneità agli interventi chirurgici programmati.

È importante che il sopravvenire di eventuali impedimenti al ricovero nella data prevista siano comunicati tempestivamente dall'utente all'Ufficio Accettazione così da poter fruire del posto letto resosi libero per altri pazienti in lista di attesa.

È possibile su richiesta avere un trattamento di differenza alberghiera (camera di degenza esclusiva, con aria climatizzata, bagno doccia, frigobar, televisione, telefono).

Le tariffe e le condizioni di pagamento sono disponibili presso l'Ufficio Ricoveri - Accettazione.

All'atto della prenotazione dell'intervento viene consegnato all'utente un promemoria che riporta l'elenco dei documenti necessari al ricovero.

Diverse indicazioni collegate al ricovero potranno essere fornite dall'Ambulatorio Esami Preoperatori

DAY SURGERY

The "day" hospitalization (Multidisciplinary Day Surgery) consists in the provision of surgical procedures in a 12-hour timespan.

Hospitalization can be booked by telephone at the numbers 0422/896740-896788-896356 or directly at the reception.

7.2 WARDS

The wards are organized into divisions for the rational and economic management of resources and available spaces.

MEDICAL REHABILITATION DIVISION

O.U. Physical Medicine and Rehabilitation - O.U. General Medicine

Director: Dr. D'Aquino Maurizio

Medical Staff:

Dott.ssa F. Bellio

Dott.ssa F. Greco

Dott.ssa G. Pagan

Dott. F. Salinas

Dott.ssa F. Guolo

The General Medicine Operating Unit, under the guidance of the head physician Dr. Maurizio d'Aquino, is part of the Medical Rehabilitation Division of the Giovanni XXIII Hospital in Monastier and deals with the diagnosis and treatment of all patients who are admitted from the outpatient clinics of the ward, or those who arrive from the Emergency Room of the Ca' Foncello Hospital in Treviso and Oderzo. In fact, there is an agreement with the ULSS 2 regarding the admission of

patients with internal conditions, in particular liver diseases such as cirrhosis, tumors, alcohol dependence syndrome, viral chronic hepatitis.

O.U. PHYSICAL MEDICINE AND REHABILITATION

Responsabile: Dr. Munari Alessandro Mario.

Medical Staff:

dott.ssa Rosetta Rampello

The main goals of the Rehabilitation Medicine Ward, together with the Physical Medicine and Rehabilitative Services, are the motor, functional and psychological rehabilitation and the recovery of the maximum autonomy in patients with disabilities, in order to guarantee them an adequate family, social and work reintegration. The therapeutic procedures are established through an Individual Rehabilitation Plan that takes into consideration the patient's clinical conditions, their recovery potential, social and family problems and personal needs.

The close collaboration with the Orthopedics and Medicine wards guarantees therapeutic continuity, while the direct cooperation with the Physical Medicine and Rehabilitative Services through outpatient care guarantees continuity of care even after hospital discharge.

The Rehabilitation Medicine Ward is also part of an inter-company territorial network of cooperation with the Physical Rehabilitation Medicine Ward of the ULSS 2, in order to guarantee patients a continuity of capillary care in the geographical area under the coordination of the Department of Rehabilitation of the ULSS 2 as per DGR 2634 of 30th December 2013.

The division, under the guidance of the Head Dr. Alessandro Mario Munari, is located on the 3rd and 4th floors of the central monobloc and consists of a team of specialists who work closely together and carefully evaluate the latest technological and methodological innovations to guarantee each patient a highly professional and personalized assistance.

Our inpatient division provides intensive rehabilitation services, and to do so it disposes of specific expertise and equipment, so as to be able to take charge, in particular, of patients undergoing orthopedic hip and knee arthroplasty surgery, in order to allow them to regain the best possible autonomy level. Patients are generally transferred directly from various hospital units because of severe pain, or they come from their homes after a physiatric examination carried out by our Outpatient Services.

Our ward provides intensive rehabilitation services, which require a dedicated environment, and is characterized by thorough evaluative and therapeutic interventions and by the drafting of the so-called "Individual Rehabilitation Plan" (PRI - Piano Riabilitativo Individualizzato).

The PRI is the plan, specific to each patient, that aims at the recovery of the best possible level of autonomy. It is implemented through therapeutic, educational and informative interventions targeted to the patient, their family members or caregivers and carried out by a Rehabilitation Team.

The rehabilitation team (or équipe) is the unique group of professionals made up of medical specialists, nurses, physiotherapists and social health workers who will follow each patient throughout his hospitalization. The specialist is responsible for the Individual Rehabilitation Plan, for the management of all medical problems and he also coordinates the activities of other professional figures.

SURGICAL DIVISION

Director: Prof. Annibale D'Annibale

Dr. Pasquale Piazzolla

Dr. Tommaso Battistella

Dr. Alessandro Gatti

Dr.ssa Monica Baldessin

Dr. Raimondo Di Bella
Dr. Filippo Caponnetto
Dr. Giancarlo Tosolini

ROBOTICS DIVISION

Director: Prof. Annibale D'Annibale

Dr. Giovanni Alfano
Dr. Ediage Nsioge Bradshaw

U. F. SENOLOGY

Director: Dr. Pasquale Piazzolla

Dr.ssa Monica Baldessin

U.F. VASCULAR SURGERY

Director: Dr.ssa Elisa Visintin

Dr. Mario D'Iseppi

U.F. UROLOGY

Director: Dr. Carmelo Morana

Dr. Simone Crivellaro
Dr. Massimo Dal Bianco
Dr.ssa Elena Andretta
Dr. Pasquale Silvestre

U.F. OPHTHALMOLOGY

Director: Dr Fabrizio Cossu

Dr. Alfonso Zampini
Dr.ssa Eleonora Annunziata
Dr. Georgios Samartzis

The Surgical Division

Directed by Prof. Annibale D'Annibale, replaced by Dr. Coli in case of absence, includes the Functional Units of General Surgery, Vascular Surgery, Urology and Ophthalmology.

Within the General Surgery Functional Unit, all diseases typical of the specialty are treated, with greater regard to patients who must undergo:

- Breast surgery
- Endocrine surgery
- Laparoscopic and robotic digestive tract surgery
- Laparoscopic and robotic urological surgery
- Proctological surgery
- Abdominal wall surgery
- Plastic surgery

Senology

The Oncological Breast Surgery, with more than 200 operations a year for benign and malignant pathologies, is a 2nd level reference center and represents one of the excellences of the Operating Unit.

The woman who accesses our diagnostic and therapeutic care can count on the most state-of-the-art diagnostic methods. Thanks to early diagnosis, conservative surgeries can be carried out while being respectful of the female body, but nevertheless radical.

In addition to curative oncological operations, breast reconstructive surgery also plays a very important role. When the conditions allow it, the reconstructive procedure is usually performed in the same operating session as the oncological surgery.

Thyroid Surgery

It addresses all conditions of the thyroid - oncological and non-oncological - of surgical interest.

Laparoscopic surgery

is a surgical technique that allows to perform an operation without opening the abdominal wall (laparotomy). Through small incisions, some CO₂ (carbon dioxide) is introduced into the abdominal cavity to create a workspace, where cannulas (trocars) are also placed. Then a camera connected to a screen, for vision, is introduced, together with surgical instruments (forceps, scissors, electro coagulators, staplers, needle holders) that allow to perform the surgery. The advantages of laparoscopy compared to traditional surgery are represented by less invasiveness, less post-operative pain, shorter hospitalization, rapid return to work activities, fewer cases of wound infection, lower incidence of post-operative adhesions and hernias on surgical scars (eventrations). Laparoscopic surgery was born about 30 years ago and immediately turned out to be the best surgical approach for cholecystectomy, but shortly after its importance in the treatment of major conditions was highlighted as well. Nowadays it is possible to perform several abdominal surgeries with this technique, even in case of neoplastic pathologies (colorectal, stomach, liver, pancreas, etc.) in compliance with the oncological principles dictated by international literature.

Robotic surgery

represents a technological evolution of laparoscopic surgery. The department uses the Da Vinci Xi Robot, an instrument equipped with four robotic arms that perform different functions: three of them support the instruments necessary to the surgeon (scalpel, scissors or electro-cauterization instruments), while the fourth arm supports a camera with two lenses, thanks to which the surgeon obtains a complete 3D view of the operating field. The doctor remains then seated in front of a control panel and, through a 3D binocular viewer, can see a three-dimensional image of the procedure while maneuvering the arms with extreme accuracy through two pedals and two manual controls. The system perfectly translates the movements of the surgeon's hand, wrist, and fingers into precise movements of the surgical instruments, thus completely eliminating any physiological tremor.

In addition to the advantages related to minimal invasiveness, similar to those listed for laparoscopy, the advantages of robotics are represented by a better 3D vision, by the chance to use articulating surgical instruments (Endowrist), which is a rotation system that allows a greater freedom of movement than the human wrist. All this translates into the opportunity of greater precision of the surgical gesture, in the chance to perform finer movements and in the ability to reach anatomical sites and confined spaces that are difficult to reach with rigid and non-articulated laparoscopic instruments.

In the context of general surgery, the robot is used in all major surgical operations, ensuring adequate treatment for both functional and neoplastic conditions, with results comparable to those of traditional and laparoscopic surgery in terms of oncological radicality and survival.

In our O.U. all abdominal surgeries, both for functional and neoplastic conditions, are usually performed with laparoscopic and robotic technique.

Urology

Within the Functional Unit of Urology, all urological, andrological and uro-gynecological conditions are treated daily with the help of the most **advanced technologies** (500 endoscopy and robotic



laparoscopy operations).

The Urology Functional Unit is a center of reference for the treatment of malignant and benign pathologies, and urinary tract stones.

For surgical operation on malignant pathologies of the prostate (prostate cancer) all the latest technologies are available, from prostate biopsy with fusion technique (fusion of ultrasound images with MRI), to laparoscopic surgery with Da Vinci robots and cryotherapy.

For surgical operations on benign prostate pathologies (prostatic hypertrophy, BPH) we use the latest generations of lasers (HTL, Hybrid Thulium Laser), water vapor treatment (Rezüm®) or, in case of small prostates or bladder neck sclerosis, we place a temporary device (iTind®) in the prostatic urethra for about five days. Such device exerts a light pressure on three specific spots to create new channels through which urine can flow from the urethra and out of the body. After five days the device is completely removed. The new channels then continue to provide lasting relief from BPH symptoms.

For the **treatment of urinary tract stones** through endoscopic surgery, both retrograde (RIRS) and anterograde/percutaneous/combined (PCNL/ECIRS) lasers are used with instruments of reduced caliber so as to minimize bleeding complications.

MULTIDISCIPLINARY OUTPATIENT SURGERY

Director: Dr. Marco Bassanello

Medical staff:

GENERAL SURGERY:

Dott. Pasquale Piazzolla
Dott. Giovanni Alfano
Dott. Tommaso Battistella
Dott. Filippo Caponnetto
Prof. Annibale D'Annibale
Dott. Raimondo Di Bella
Dott. Giancarlo Tosolini
Dott. Ediage Bradshaw Nsioge

BREAST SURGERY:

Dott. Pasquale Piazzolla
Dott.ssa Monica Baldessin

VASCULAR SURGERY:

Dott.ssa Elisa Visintin
Dott. D'Iseppi Mario

ARTHROSCOPIC KNEE SURGERY:

Dott. Antonino Fattori
Dott. Guido Cavatore
Dott. Roberto Corezzola
Dott. Massimo Di Giuseppe
Dott. Marco Filiputti
Dott. Angelo Genova
Dott. Ettore La Bruna
Dott. Marco Pavan
Dott. Andrea Tomasi
Dott. Roberto Vianello
Dott. Giacomo Sabbioni

FOOT SURGERY:

Dott. Massimo Toffolo
Dott. Elia Accorsi
Dott. Alberto Bragantini
Dott. Gino Dalla Pria
Dott.ssa Francesca De Cleva
Dott. Mauro Di Leo
Dott. Francesco Frassanito

MAXILLOFACIAL SURGERY

ORAL SURGERY:

Dott. Renzo Sorato

SPINAL SURGERY:

Dott. Giuseppe Trincia
Dott. Luca Corò
Dott. Marco Priore

OPHTHALMOLOGY:

Dott. Alfonso Zampini
Dott.ssa Eleonora Annunziata
Dott. Georgios Samartzis

UROLOGY:

Dott. Carmelo Morana
Dott. Simone Crivellaro (University of Illinois at Chicago)
Dott. Massimo Dal Bianco
Dott.ssa Elena Andretta
Dr. Pasquale Silvestre

The Day Surgery of Monastier is a multidisciplinary Operating Unit exclusively dedicated to cases of outpatient surgery and day surgery, in which surgical activities of different ordinary wards converge. Through already registered processes, patients in Day Surgery or outpatient surgery can benefit, when necessary, from services carried out by all the professionals of the clinic.

The surgical areas that make up the Day Surgery Division of the hospital are:

- General Surgery
- Orthopedic Surgery (hand, foot, arthroscopy)
- Ophthalmology
- Urology
- Vascular Surgery
- Neurosurgery

In addition to the doctor directly involved in the procedure dedicated to the patient, during any surgical activity a surgeon and a specialist in anesthesia and resuscitation are always present. The treatments offered are for:

- Venous failure,
- senology,
- coblations and dyscolisis,
- inguinal hernioplasties,
- proctological conditions,
- conditions of the knee, shoulder, foot, hand,
- cataract
- benign prostatic hypertrophy,
- extracorporeal lithotripsy,
- endoscopic urology / urinary incontinence,
- minor urological surgery (varicocele, hydrocele etc)

O.U. ORTHOPEDICS

Director: Dr. Carlo Callea

Joint managers: Dr. Roberto Correzzola
Dr. Angelo Genova

Shoulder Surgery Division: Manager Dr. Enrico Gervasi

Arthroscopic Surgery Division: Manager Dr. Antonino Fattori

Spinal Surgery Division: Manager Dr. Giuseppe Trincia

Hand Surgery Division: Manager Dr. Ruggero Mele

Foot Surgery Division: Manager Dr. Massimo Toffolo

Trauma Surgery Division: Dr. Andrea Bettiolo

Medical Staff:

Dr. Massimo Zona

Dr. Elia Accorsi

Dr. Marco Filiputti

Dr. Marco Pavan

Dr. Massimo Toffolo

Dr. Francesco Frassanito

Dr. Alberto Bragantini

Dr. Andrea Tomasi

Dr. Giacomo Sabbioni

Dr. Guido Cavatore

Dr. Ettore La Bruna

Dr. Nicola Collini

Dr. Fabio Tagliapietra

Dr. Roberto Vianello

Dr. Mirco Marchiori

Dr. Luca Corò

Dr. Marco Priore
Dr. Massimo Di Giuseppe
Dr. Giustino Piccirillo
Dr. Luciano Masiero
Dr. Mauro Di Leo
Dr.ssa Sara Piovesan
Dr. Giulio Edoardo Vigni
Dr. Roberto Fattori

The Orthopedics Unit treats conditions of the musculoskeletal system, especially regarding the limbs and spine. It is a national center of reference as far as Prosthetic Surgery, Arthroscopic Surgery and Spinal Surgery Divisions are concerned, it is ranked first in Veneto for replacement surgeries and fifth in the national ranking (source P.N.E. Ministry of Health).

The ward, under the guidance of the Head Dr. Carlo Callea, is located on the 3rd and 4th floors of the central monobloc and consists of a team of specialists who collaborate closely and constantly evaluate the latest technological and methodological innovations to guarantee each patient a highly professional and personalized service.

Prosthetic Division

One of the strengths of the Orthopedics Operating Unit is represented by joint prosthetic surgery: such procedures are carried out with the most innovative surgical and rehabilitative materials and techniques in a surgical environment especially set up for this purpose.

Arthroscopic Division

The Orthopedics Unit includes the arthroscopic division, which mainly deals with minimally invasive knee and shoulder procedures. Arthroscopy allows, through some small incisions, to display the inside of the joints by means of an optic fiber probe and, at the same time, to intervene, thus saving a considerable amount of time and preserving the tissues. This procedure minimizes inconveniences for the patient compared to an open surgery, as post-operative pain is considerably reduced and functional recovery is much faster.

ANESTHESIA SERVICES - INTENSIVE CARE

Director Dr. Filippo Polato

O.R.

The operating division consists of 7 operating rooms. The multi-professional team is strongly oriented towards the continuous improvement of the quality of care, with particular attention to the dignity of the person, privacy, continuity of care and humanization. Assistance runs from 07.00 a.m. to 08.00 p.m. every day from Monday to Friday.

The Sterilization Central pertains the O.R. and guarantees between 07.00 a.m. and 11.00 p.m. the availability of all the necessary equipment for the activity of the O.R.s.

Intensive Care

It is a hospital stay for adult patients who need high-intensity care with advanced equipment and technologies, and continuous monitoring by doctors and nurses. The P.O. Giovanni XXIII is provided with 2 beds and dedicated medical staff.

There can be many reasons for hospitalization in the I.C. Unit, among them the most common are:

- need for continuous monitoring of vital signs (breathing, blood pressure, heart rate, diuresis, body temperature)
- intensive treatment of post-operative complications (bleeding, breathing problems, etc.)
- treatment of medical and surgical emergencies.

BREAST UNIT

Clinical Director: Dott. Luigi Corti

The P.O. Giovanni XXIII is a first-class center within the integrated organizational model for prevention, early diagnosis and treatment of breast cancer.

At our facility, the patient suffering from malignant breast pathology is taken care of by a

multidisciplinary team of medical specialists such as:
radiologists, oncologists, breast surgeons, psychologists, nurses and a case manager.

HEAD OF SCIENTIFIC PRODUCTION:

Dr. Enrico Gervasi

7.3 USEFUL INFORMATION FOR HOSPITALIZATION:

Check-in: upon arrival at the O.U. the staff will take care of the check-in procedures and might ask the patient or family member for the health card (if available) and an identity document, necessary for the course of treatment.

Hospitalization Certificate

The hospitalization certificate must be requested at the Reception/Admission office located on the ground floor near the main entrance.

Visiting hours: Considering what has occurred with the Covid-19 pandemic, visits to hospitalized patients are currently not yet possible, but in case of need (fragile patients, underage children or special circumstances) specific dedicated visiting hours can be arranged upon agreement with the Coordinator.

Religious Assistance:

Religious assistance is entrusted to a priest available for conversations with the patients and for the Holy Confession.

A religious assistant cooperates with the priest and ensures her presence, contributing to the relief of patients who ask for her help.

In case of need, the hospital will contact other ministers of worship to provide religious assistance.

Meals are served at:

Breakfast 07.45 a.m. - 08.15 a.m.

Lunch 11.45 a.m. - 12.30 p.m.

Dinner 05.45 p.m. - 06.30 p.m.

Seasonal menus are available, with the chance to choose between the dishes proposed, in order to allow the intake of foods that comply with the ethical (eg vegetarianism / veganism) or religious (Islam / Judaism) convictions of the patients, as well as with special diets for patients suffering from different conditions (hyposodic diet/ for diabetics / for celiacs / for subjects with food intolerances / allergies).

The drug therapy administered to patients is solely managed by the hospital's Medical and Nurse staff. Self-management is not allowed.

The doctors' office hours are posted on the bulletin board at the entrance of each O.U.

Additional Services:

The internal café, which sells magazines and newspapers as well, is open:

from Monday to Friday: 07.00 a.m. - 06.00 p.m.

Saturday: 08.00 a.m. - 12.30 p.m.

In the area near the Chapel (corridor leading to Hall B) there is a vending machine for hot drinks and snacks.

8) OUTPATIENT SERVICES

With the prescription of the general practitioner and upon payment of the fee required by law, unless exempted, people can benefit from the outpatient services listed below. Waiting times will

be disclosed by the booking office at the time of the first contact with the hospital. In addition to the services that can be granted in direct assistance regime and free of charge, services by freelance professionals are also available. Examinations can be booked by phone at 0422-896739, directly at the reception or via website. In case of need, reservations must be canceled at least 24 hours before the scheduled appointment, so as to give other people the chance to access the service.

8.1 SERVICES

DIAGNOSTIC IMAGING

Director: Dr. Mauro Gallo

Breast Radiology Division: Dr.ssa Domenica Sara Bragagnolo

Heart Diagnostics Division: Dr.ssa Teresa Arcadi

Medical Staff:

Diagnostic Imaging

Dott. Francesco di Toma
Dott. ssa Teresa Arcadi
Dott. Pietro Renda
Dott. Mauro Gallo
Dott. ssa Chiara Micheli
Dott. Bernardino Spaliviero
Dott. ssa Silvia Storer

CT SCAN

Dott. Francesco di Toma
Dott. Mauro Gallo
Dott. ssa Teresa Arcadi
Dott. ssa Silvia Storer
Dott. Pietro Renda
Dott. Alberto Dorigo

Mammography

Dott. Francesco di Toma
Dott. Bernardino Spaliviero
Dott. ssa Angela Scopece
Dott. Renato Trevisan
Dott. ssa Chiara Micheli
Dott. Alessandro Proietti
Dott. ssa Domenica Sara Bragagnolo

Ultrasound

Dott. Paolo Wolf
Dott. ssa Teresa Arcadi
Dott. ssa Sabrina Marchetto
Dott. Angelo Benvenuto Calvani
Dott. Mauro Gallo
Dott. ssa Angela Scopece
Dott. David Villas
Dott. ssa Silvia Storer
Dott. Alberto Dorigo
Dott. Faccinetto Alex

MRI

Dott. Francesco di Toma
Dott. ssa Teresa Arcadi
Dott. Bernardino Spaliviero
Dott. Mauro Gallo
Dott. Pietro Renda
Dott. Alberto Dorigo

Ob-Gyn Ultrasound

Dott. Nello Gobbin

Computerized bone densitometry

Dott. Paolo Wolf

The Diagnostic Imaging service of the P.O Giovanni XXIII, directed by Dr. Mauro Gallo, deals with the production of biomedical images for diagnostic purposes and includes: traditional digital radiology, 128-layer CT scan, latest-generation ultrasound and MRI.

If in every hospital the diagnostic activity is a fundamental support to other medical fields, this is especially true in our P.O., where the imaging service is a first-class center of excellence at a national level. Through the use of state-of-the-art machinery such as the mammograph with Tomosynthesis, the 128-layer CT scan, the 1.5 Tesla MRI or the CAD Stream workstation, just to name a few, we can obtain extremely precise diagnoses by minimizing the patients' exposure to radiation.

The Tecnology

The different imaging techniques involve the transmission of some energy from a source to the target organ, in order to measure how the tissues interact with the radiation by analyzing reflection, refraction and absorption. After these measurements, and following appropriate revelations and transductions, it is possible to obtain the image on a suitable support. The form and type of energy varies depending on the exam.

The techniques available at the Radiology Unit are:

- Traditional Digital Radiology
- Ultrasound
- 128-layer CT scan
- MRI
- 3D mammography with Tomosynthesis
- 3D Cone Beam Dental scan



Our strengths:

The entire diagnostic offer of the hospital meets criteria of absolute excellence, but there are some services that stand out more than others as they make our facility a national center of reference.

“Woman” Package

Mammograph with tomosynthesis “Selenia Dimensions”. The breast package wishes to provide all medical and diagnostic examinations necessary for the prevention of breast conditions. It is divided into two levels, both carried out in one day, so women can reduce the time they would have to wait to undergo each examination individually.

Level one includes:

- medical examination,
- 3D mammography with Tomosynthesis,
- ultrasound.

Level two, which might immediately follow the first in case the need for further investigation arises, includes:

- breast MRI with contrast (this examination has diagnostic value, which means that it gives a 99% certainty of diagnosis),
- biopsies performed in Tomosynthesis, ultrasound or resonance; the sampling method varies depending on the condition, but the most used is generally the ultrasound.

Our breast unit is the only one in Italy to dispose of the CAD Stream, the most powerful computer on the market, that allows to identify the presence or absence of neoplastic lesions in a few seconds.

“Man” Package

In the prevention and treatment of prostate cancer, our hospital can boast the exceptional and virtuous collaboration between laboratory analysis, diagnostic imaging and urological surgery. Our Analysis Laboratory is one of the 3 in Italy to perform the search for the Pro-2 PSA, which is a specific tumor marker that is searched for when elevated PSA values are found (another marker, less efficient in making precise diagnoses but easier to detect), and which allows to reduce unnecessary prostate biopsies by 30%.

If high values of Pro-2 PSA are found, the radiologist proceeds with the analysis of the prostate through MRI and spectroscopy, aiming to precisely locate the tumor. This allows to direct the urologist in the performance of the biopsy, sparing the healthy parts of the prostate, that otherwise would have to undergo an unnecessary removal of samples from the entire surface. Therefore, if the biopsy does not show any malignant pathology and the organ does not have to be removed, its tissue can recover from the biopsy more quickly and without consequences.

Study of the coronary arteries and heart

Coronary angio-CT is the only diagnostic test that allows to study in a non-invasive way the coronary circle and coronary atherosclerosis, which is still the first cause of death in Western countries.

With the new technology available at our Service, thanks to its extraordinary spatial and temporal resolution, it is possible to explore in a few seconds, sometimes in even less than a second, the heart and coronary arteries in all patients, regardless of heart rhythm and clinical conditions, all with a smaller amount of contrast medium and above all with a minimum amount of radiation compared to previous machinery.

The main reasons for such investigation are coronary atherosclerosis, evaluation of coronary stents and by-passes, complex pre-operative study of aortic and mitral valvulopathies and thoracic aorta study.

In addition, with the help of powerful dedicated image processing software and Dual Energy technology, it is possible to obtain 3D and 4D reconstructions of the entire heart to carry out not only morphological but also functional evaluations, such as the study of myocardial perfusion at rest and with pharmacological stress.

Colon Investigation

Colon-CT or Virtual Colonoscopy is a non-invasive radiological technique that allows to study the colon walls, simulating a traditional colonoscopy.

The virtual endoscopic evaluation is carried out with the aid of a dedicated software that uses the images acquired by a CT scan of the abdomen, at low dose of radiation and without contrast medium. This way the doctor can "navigate" within the images of the colon.

The Virtual Colonoscopy is a rapid (it lasts only a few minutes), accurate, safe and well tolerated way to study the entire colon and its conditions (diverticula, polyps, neoplasms) without risks or contraindications, and it represents one of the screening options for the prevention of colorectal cancer, both in people at risk (because of family history of colorectal cancer) and in the general population.

Unlike traditional colonoscopy, virtual colonoscopy is carried out without the introduction of possibly painful probes into the colon, so it does not require sedation. In addition, preparation with large amounts of laxatives, often poorly tolerated, is not necessary.

However, the virtual endoscopy is not intended to replace the traditional colonoscopy altogether; it is a purely diagnostic and non-operating investigation.

The preventive purpose of a virtual colonoscopy lies in the early identification of polyps, that can then be easily removed by the gastroenterologist with a traditional endoscopy.

In addition, it is indicated in cases where an optical colonoscopy cannot be performed due to particular anatomical difficulties (e.g. dolichocolon, i.e. the elongated and tortuous colon) or due to adhesions that do not allow complete exploration.

A virtual colonoscopy gives the same diagnostic guarantees as a traditional colonoscopy, since it is able to detect up to 95% of polyps >6mm.

The Diagnostic Imaging Service is located on the ground floor of the monobloc

It consists of:

no.1 Computerized Tomography diagnostics;

no. 3 MRI diagnostics;

no. 2 Mammography diagnostics;

no. 3 diagnostics for traditional radiology;

no. 6 ultrasound diagnostics;

no. 1 bone densitometry diagnostic;

no. 5 mobile C-arm equipment;

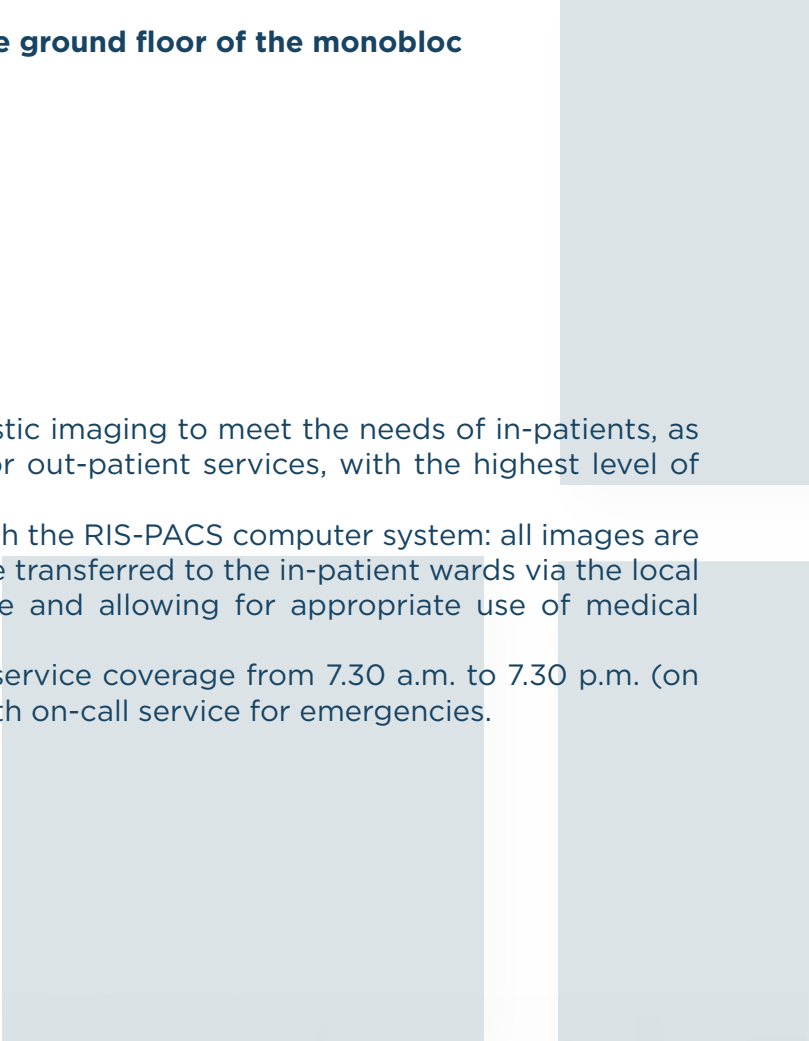
no. 2 mobile X-ray equipment;

no. 1 Cone Beam equipment;

The Diagnostic Imaging Service provides diagnostic imaging to meet the needs of in-patients, as well as to respond to the specialists' requests for out-patient services, with the highest level of quality and the best timeliness.

All the O.U.s of the hospital are networked through the RIS-PACS computer system: all images are acquired in digital format and can immediately be transferred to the in-patient wards via the local network, thus guaranteeing continuity of service and allowing for appropriate use of medical expertise in the diagnostic field.

The Doctors, Technicians and Nurses guarantee service coverage from 7.30 a.m. to 7.30 p.m. (on weekdays) by means of pre-established shifts, with on-call service for emergencies.



DIGESTIVE ENDOSCOPY SERVICE

Director: dr. Maurizio D'Aquino

Medical staff:

Dott. Lovero Chinello

Dott. Giorgio Benedetti

Dott. ssa Francesca Greco

Dott. Fabio Vianello

At the Digestive Endoscopy Service it is possible to book examinations such as:

- Colonoscopies
- EGDS (Esophagogastroduodenoscopy)
- Diagnostics - Mapping - Screening

Basic surgery: polypectomy.

ANALYSIS LABORATORY SERVICE

Director: dr. Aldo Farencena

The Analysis Laboratory offers diagnostic, scientific, operational and structural support to the different divisions and professionals of the hospital, enabling them to express the excellence of their professionalism with constant support both in routine and emergency activities. There is a broad spectrum of analysis available, mainly carried out on the premises and covering all areas of diagnostics and check-ups related to laboratory medicine.

List of services

The analysis lab is fully automated and computerized and performs:

- Clinical Chemistry Examinations
- Haematology
- Microbiology
- Immunometry
- Histocytopathology
- Ultrasound-guided needle aspiration cytology of superficial and deep organs
- Coagulation tests
- Molecular and Rapid Swabs (Chromatographic and Fluorescence)
- Quantitative and qualitative Covid-19 serological tests (fasting not required).

ODONTOSTOMATOLOGY

Director: Renzo Sorato

Medical staff:

Buffolo Fabiano

Casotti Claudio

Dal Pozzo Laura

Fiorenza Riccardo

Gobbo Andrea

Mantovani Maurizio

Peste Daniel

Pitteri Carlo

Rizzato Elisa

Salvi Caterina

Tomei Edoardo

Visentin Casonato Antonio

Visentin Casonato Leonardo

Signoriello Anna Giulia (Pedodonzista)

Moschino Yuri Igienista

Rampon Silvia Igienista

We have a fully digitalized, state-of-the-art ward at disposal.

We are located inside a hospital facility ready to respond to all patients' needs.

We use the highest quality products.

Technological equipment supplied:

- Intraoral camera
- Diagnocam
- OPT and 3D Cone Beam X-ray equipment with ultra-low dose of X-ray emissions

Orthodontics

L'Ambulatorio Odontoiatrico effettua le seguenti terapie:

Orthodontics deals with:

- Fixed treatment in adults or children
- Mobile treatment in adults or children
- Maxillary atrophies
- Invisible treatment in adults
- Diagnosis, prevention and treatment of dental misalignments
- Temporomandibular joint dysfunctions
- Jaw growth disorders and developmental defects of the dentition

Orthodontics

Orthodontics deals with:

- Fixed treatment in adults or children
- Mobile treatment in adults or children
- Maxillary atrophies
- Invisible treatment in adults
- Diagnosis, prevention and treatment of dental misalignments
- Temporomandibular joint dysfunctions
- Jaw growth disorders and developmental defects of the dentition

Oral Surgery

L'Ortodonzia si occupa di:

- Trattamento fisso in soggetti adulti o bambini
- Trattamento mobile in soggetti adulti o bambini
- Atrofie mascellari
- Trattamento invisibile in soggetti adulti
- Diagnosi, prevenzione e terapia dei disallineamenti dentali
- Disfunzioni dell'articolazione temporo-mandibolare
- Disturbi di crescita dei mascellari e difetti di sviluppo della dentizione

PHYSICAL MEDICINE - FKT SERVICE

Director dott. Alessandro Munari

Provided services:

Neuromotor rehabilitation: re-educative techniques intended for the treatment of the loss or reduction of motor function resulting from damage to the nervous system, whether due to acute conditions of vascular or traumatic nature, or degenerative-involutive pathologies of progressive nature. These techniques identify the most suitable strategies to make the best use of residual abilities for the recovery of autonomy and social reintegration.

TECAR: is a therapeutic method that uses radiofrequency. The equipment projects energy through a relatively low frequency signal (0.5 Mhz), activating biostimulation and endogenous hyperemia effects in the biostructures; for this reason, tecartherapy is indicated in the treatment of musculoskeletal and osteoarticular injuries because it accelerates healing times.

Scanning Laser: laser therapy used for analgesic, biostimulating and anti-inflammatory purposes in painful forms of inflammatory conditions of tendons and soft tissue (tendinitis, bursitis, enthesitis), insertional conditions, superficial joint pain.

Sit Therapy: the equipment uses transdermal vehiculation, through micro-pulses controlled by an impedance meter, which allows active ingredients to be transported into the interstitial spaces both extracellularly and intracellularly. The mixture of gels and molecules is contained into special electrodes, available in different sizes depending on the area of the body in which we intend to

operate; therefore, Sit Therapy is used for musculoskeletal inflammatory conditions.

Tens: Transcutaneous Electrical Nerve Stimulation, which indicates an electrical stimulation that regulates the pain symptom by lowering the pain threshold; it is used for acute post-operative pain but also for chronic musculoskeletal pain, neuralgia and neuropathies.

Electrotherapy: Diadynamic currents, interference currents for analgic purposes, currents to stimulate normal or denervated muscles for trophic purposes.

Contact ultrasound: the ultrasound waves delivered have mechanical effects of micro-massage and thermal effects of endogenous heat for the treatment of arthritic and periarthritic conditions, to facilitate haematoma reabsorption, stimulate tissue healing, and reduce or eliminate slight calcifications.

CARDIOLOGY AND SPORT MEDICINE - 2nd level

Director Dr. Totò Giujusa

Medical staff

Dott. Andrea Bruni

Dott.ssa Dequal Greta

Dott. Baldessin Ferdinando

Dott. Daniotti Alessandro

Dott. Raffaele Canola: Specialista in Medicina dello Sport

Provided services:

- Cardiological examination
- Electrocardiogram
- Echorcardiogram
- Holter
- 24-hour blood pressure monitoring
- Cycloergometer
- Cardiopulmonary Test

SPORT MEDICINE

The service is coordinated by Dr. Totò Giujusa, expert in Cardiology and Sports Medicine. The Sports Medicine outpatient clinic, attached to the cardiology service of the Giovanni XXIII hospital in Monastier, performs medical examinations aiming to obtain the certificate of fitness for competitive and non-competitive sport activities.

ANGIOLOGY

Director: Dott. Bonvicini Carlo

Dott.ssa Elisa Visentin

Dott.ssa Ciancimino Consuelo

List of services:

- Angiological examination
- Surgical vascular examination
- Eco - colour Doppler
- Sclerotherapy

OTHER SPECIALIZED OUTPATIENT SERVICES PROVIDED

Allergology

General Surgery

Vascular Surgery

Dermatology

Diabetology

Hepatology

Gynecology

Speech Therapy

Neurology - Electromyography - Electroencephalography
Neurosurgery
Medicine
Psychotherapy
Ophthalmology
ENT- audiometry-impedance testing
Orthopaedics
Antalgic Therapy
Urology

Check-up Service

Within the P.O. a Check-up Service is available to all people wishing to embark on a dedicated program to get a complete picture of their state of health.

Freelance services for affiliated organizations

The P.O. also offers affiliated programs to several organizations, in order to provide services or packages of services on a fee-for-service basis for those who need them.

9) QUALITY STANDARDS, COMMITMENTS AND PROGRAMS

9.1 HOSPITALIZATION

In compliance with national and regional policy guidelines, the P.O. Giovanni XXIII is committed to minimizing **hospitalization time** by providing a complete response to all patient needs.

In this regard, pre-hospitalization programs have been set up for patients waiting for hip replacement surgery, to resolve any concomitant vascular condition which would affect the waiting time for the procedure.

As far as **waiting times for hospitalization** are concerned, the budget system does not allow for free self-regulation of planning, which remains subject to regional guidelines and to those of the locally competent Azienda Ulss 2.

Information on therapeutic treatments is provided to the patient during the examinations and medical procedures performed. Doctors are always available to meet family members throughout the patient's stay; for some specialists, specific days and times have been scheduled for meetings with the families (times, days and names of the physicians are displayed in each ward).

Informed consent is acquired in all cases of surgery, invasive procedures, transfusions of blood or

blood products and in all cases provided for by current legislation.

When caring for the terminally ill, family members are allowed to assist the patient. In such cases, private use of a two-bedded room is allowed whenever possible.

For cancer patients, psychological support is available at the request of the ward doctor.

Assistance to underage patients is allowed to family members at any time of the day.

Upon discharge, a clinical report is completed by the hospital doctors and given to the patient for his or her family doctor.

A true copy of the original medical records is delivered in accordance with the procedures established by the Medical Directorate, within 30 days (time required for the completion of post-discharge reports/diagnostic examinations). If necessary, an extract of the medical record is produced within a few days.

Below are the average waiting times (January 2023) between the date of contact with the hospital to book the surgery and the date of admission for all major operations performed at the Presidio Ospedaliero Giovanni XXIII.

Waiting times per surgery in relation to priority classes (DGRV 1191 of 26/07/2016 as amended.)

A = 30 gg. B = 60 gg C = 90 gg D = 180 gg E = 360 gg

Hip replacement	23	48	75	132	150
Knee replacement	24	52	79	165	203
Cataracts	30	180	364	540	728
Abdominal surgical pathologies	10	38	58	117	0
Neoplastic breast pathology	18				
Urologic neoplastic pathology	8				

Tools to verify the compliance with hospitalization standards

- The Booking and Admission Office carries out a systematic survey of waiting times.
- Dedicated Operative Unit professionals perform a systematic check of the medical record at the end of each hospitalization (for documentary completeness) before sending it to the competent office.
- The Health Directorate, through the Medical Care Office, performs a subsequent systematic check on both the documental completeness of the files (including the application of the regulatory indications on the acquisition of informed consent to the proposed treatments) and the correctness of the coding indicated by the doctor on the Hospital Discharge Forms (SDO) before sending the monthly SDO flow to the Statistical Control Office of the Ulss 2.
- The Health Directorate systematically monitors the compliance with the correct procedure to issue copies of medical records to applicants.
- The Health Directorate, through the Corporate Control Unit, carries out periodic checks on hospitalizations in accordance with the regional regulations in force and it fulfils the regulatory obligations regarding checks by the Corporate Control Unit (NAC - Nucleo Aziendale di Controllo), DGRV no. 3444/10 and subsequent amendments and additions, on the appropriateness of the care regime provided and the correctness of the SDO coding.

Tools to verify the compliance with standards for service delivery and outpatient clinics

Waiting times to book outpatient services envisaged by the Essential Levels of Care (LEA) can be verified by accessing the website Tools to verify the compliance with standards for services and outpatient clinics of both the P.O. Giovanni XXIII and the Azienda ULSS 2 websites, with regard to services booked through the CUP system of the same Company.

- Verification of delivery times of reports is carried out systematically and is aimed at ensuring delivery in the shortest time possible.

9.2 OUTPATIENT SERVICES

Within the financial budget assigned by Ulss 2, the Giovanni XXIII hospital undertakes to meet waiting times for the provision of specialist services according to priority classes in compliance with

current regional regulations.

Several booking/reception desks are accessible in the facility for the following Units:

- Radiology
- Laboratory Analysis
- Cardiology – Physical Medicine and Rehabilitation
- Specialist outpatient services

The decentralization of booking offices allows to reduce waiting times.

Upon booking specialist examinations and instrumental tests, all user are given a reminder showing the time and date of the scheduled appointment together with any other vital information on the service required.

Bookings can also be made by telephone or website.

The Giovanni XXIII hospital has recently revised its website, where users can find information on the facility. It is also possible to communicate and report any inefficiencies through the indicated e-mail or other communication systems such as WhatsApp.

10) WORKERS SAFETY (DECREE 81/2008 et seq. mi)

The P.O. Giovanni XXIII promotes and spreads the culture of prevention and workers safety by pursuing the following goals:

- To adopt all possible measure to prevent accidents, occupational diseases and to continuously improve the management of safety at work;
- To scrupulously comply with legal requirements to protect the health and safety of workers;
- To share within the company the responsibilities of managing the occupational health and safety system activities;
- To create a positive workplace where collaboration reigns;
- To provide adequate resources to implement the necessary actions to manage risks and opportunities;
- To encourage training programs on Workers' Health and Safety to include further training sessions, in addition to those defined by law;
- To encourage the consultation and participation of workers (employees and freelancers) and their representatives, knowing that everyone's active contribution is crucial to the achievement of safety goals;
- To encourage adequate reporting for appropriate assessment in case of incidents and near misses, discouraging any form of retaliation against reporting personnel;
- To set up appropriate maintenance contracts for all workspaces, in order to keep systems (electrical, air conditioning, etc.) and equipment (e.g. electro-medical) in perfect working conditions in order to prevent job-related injuries and illnesses;
- To promote adequate circulation of information so as to prevent possible accidents or injuries;
- To involve the Prevention and Protection Service Manager (Ing. Pattaro Giulia) in cases of: new workspaces; implementation of new activities, use of new equipment, changes in regulations, so as to carry out a timely risk assessment.

11) PROTECTION AND VERIFICATION MECHANISMS

11.1 USER INFORMATION

All patients have the right to be informed of their health conditions, of the assessments, the therapeutic, diagnostic and aiding procedures they need, and are entitled to accept or refuse the clinical and therapeutic plan proposed to them.

The professionals at P.O. Giovanni XXIII are committed to providing the necessary information while respecting the rights, values, cultural diversity and comprehension skills of different kinds of users, with reference to specific regulatory provisions (Law 176/1991 Ratification and execution of the Convention on the Rights of the Child). An essential condition to the performance of any medical act is the consent of the patient or the person legally representing him/her. Some procedures require written consent, and for this reason special forms have been drawn up.

Consent must be 'informed', i.e. expressed after having received a full explanation by the doctor concerning the need for the procedure, the expected results, the risks involved, the consequences of not performing it, and the possible alternative choices.

11.2 SATISFACTION EVALUATION

The satisfaction rate regarding the services received is periodically assessed by means of multiple answers questionnaires, given to patients and relatives, in which the main aspects of care are listed. The questionnaires are subsequently processed and provide food for thought for the management of the P.O. Giovanni XXIII. Critical issues may emerge from the data collected, which must then be addressed.

11.3 COMPLAINTS AND INEFFICIENCY REPORTS - URP

The submission of complaints is possible at all times, both in written and oral form. It is the very reason why the Public Relations Office was created inside the Health Directorate. If necessary, the Chief Medical Officer and his deputies are always available to meet the patients, or their representatives, in the Health Directorate Office.

Complaints sent per e-mail will receive a reply within 30 days from the delivery.

11.4 RIGHTS OF THE PATIENT

The three above-mentioned items combine to ensure important aspects of the patients' rights.

The right to privacy is also to be added, both for the patient and for all their documentation in compliance with current legislation.

In this regard, explanatory posters on the processing of personal data are hanged at the reception desks and in all OUs. The rights of patients under the age of 18 are guaranteed in compliance with the legislation of reference (Law 176/1991 "Ratification and implementation of the Convention on the Rights of the Child" and subsequent amendments and additions.).

Upon discharge, the patient receives a letter addressed to the general practitioner to summarize the nursing episode and provide prescriptions for the recovery or the therapy to be continued at home. Patients and their assignees may request a copy of the Clinical File in person at the Reception Office or by dedicated e-mail.

The document is issued according to the procedures and times provided for by the regulations in force.

12) PRIVACY

The Giovanni XXIII Hospital guarantees the protection of sensitive data concerning the health of users, especially in case of the processing of sensitive data concerning the health status of data subjects, such as:

- The protection of personal data: purpose, need, object, subject, operations.
- How personal data are processed.
- The right to access and how to exercise it.
- Information to the data subject and consent.
- The definition of responsibilities within the organization operating sensitive data.

- Compliance and deadlines.
- The technical requirements, obligations and sanctions and the least safety measures to be taken for the security of data processing (processed by means of verbal communications, paper documents and IT tools)..

Service Charter drawn up with the participation of:

- **O.U.s**
- **Services**
- **Management**
- **SPP – Prevention and Protection Service**

External Organizations:

- **Croce Verde – Green Cross**
- **Comune di Monastier di TV**
- **Protezione Civile – Civil Protection**

